

ISLEHAM

3rd November 2015

Broadband – from Lucy Frazer MP

Access to broadband is critical to Cambridgeshire businesses and residents. As I met parish councils over the summer, it was clear that there are some small villages which are not properly connected.

Some people have contacted me about poor broadband in Isleham. At a time when we are investing in superfast broadband and increasing connectivity, it is not acceptable that many people still have such issues. I want to correct this.

On Friday, 23<sup>rd</sup> October, I held an open meeting to bring together BT, Connecting Cambridgeshire and affected residents to resolve these problems and I wanted to update you on Connecting Cambridgeshire's and BT's position at that meeting.

Connecting Cambridgeshire has told me that in Isleham Marina, superfast broadband will be delivered by Connecting Suffolk. Connecting Cambridgeshire have liaised with Connecting Suffolk, who have confirmed that the premises in Isleham Marina are in their programme. This will be delivered in 2018. If you have broadband but are still experiencing slow speeds, Connecting Cambridgeshire would like to know.

Whilst I am very happy to assist with all queries, Connecting Cambridgeshire is very keen for those with problems to contact them directly. For specific broadband issues and information on the broadband programme, you can contact Connecting Cambridgeshire by emailing [contact@connectingcambridgeshire.co.uk](mailto:contact@connectingcambridgeshire.co.uk). For BT-specific issues, if you have already spoken with your service provider, you can call BT directly to try and resolve the issue.

I will continue to press Connecting Cambridgeshire and BT to deliver a service that we deserve.

Lucy Frazer MP

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